

**DECLARATION OF PRINCIPLE
BY M+S HYDRAULIC JSC MANAGEMENT
ABOUT THE COMPANY QUALITY POLICY**

M+S Hydraulic JSC quality policy is directed to continual improvement of the products quality, aiming to meet fully the customers' requirements and expectation in compliance with the requirements of the applicable regulations.


To guarantee this goal, the company Management introduces the operation of Quality Management System (QMS) according to the requirements of ISO9001:2008 standard and as an integral part of the Integrated Quality, Environmental and Safety Management System (hereafter called Integrated System), and appoints Management Authorized Representative (MAR), directly subordinated to the operation of QMS, its support and permanent improvement.

To implement the Quality Policy and achieve the set goals, the company Management undertakes to:

- Seek to increase the customers' satisfaction by effective application of QMS including the processes for continual improvement of QMS and ensuring compliance with the customers' requirements and the requirements of the applicable regulations;
- Conduct monitoring about the customers' satisfaction based on the request for their regular evaluation;
- Create and maintain partnership with the suppliers and make them part of the cooperative work by following the main principles.
- Inform the employees about the importance of meeting customers' requirements as well as to secure the necessary training of the staff and provide good environment for successful team work.
- Secure the necessary budget, providing condition for offering high quality products which meets the customers' requirements and are in compliance with the respective regulations;
- Give at customers' disposal the Quality Management Manual (QMM) and separate parts of it, as well as give them the opportunity to check the Quality Management System, if this is stipulated in the contract.

Kazanlak
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Procurator:


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